



AUTHORIZATION FOR REMOTE SUPPORT

MicroAide, Inc. offers Phone and/or Remote Control Support on any of the following software products – Sage 50 Premium and Quantum Accounting, Sage DacEasy Accounting, Payroll, Order Entry, Job Costing and Point of Sale. Support is available in 3 hour, 6 hour, 12 hour , 20 hour block Support Plans or on an hourly rate basis as needed.

- Support will be provided during normal business hours, (Mon-Fri 9:00AM to 5:00PM) to the individual signing this Agreement or any representative of the company as indicated below
- For the Hour Block Support Plans, the length of each call will be deducted from the specified Plan to the minute.
- The Support Plan takes effect when MicroAide, Inc. receives signed copy of this authorization along with payment. Agreement ends one year from that date or when hours are expended.

Check Support Plan Desired:

- () 3- Hour Remote Support Plan - \$420.00 (Mon-Fri 9:00AM to 5:00PM)
- () 6- Hour Remote Support Plan - \$750.00 (Mon-Fri 9:00AM to 5:00PM)
- () 12-Hour Remote Support Plan - \$1440.00 (Mon-Fri 9:00AM to 5:00PM)
- () 20-Hour Remote Support Plan - \$2300.00 (Mon-Fri 9:00AM to 5:00PM)
- () Hourly Basis Support - \$150.00 / Hour (Mon-Fri 9:00AM to 5:00PM)

All other times including Holidays @ 1 ½ times the rate. Minimum charge is ½ hour with 15 minute increments thereafter.

Client Name: _____
 Address: _____
 City: _____ State: _____ Zip: _____
 Phone: _____ Fax: _____
 Email: _____ Web Site: _____
 Contacts: _____

Payment Information: DISCOVER VISA MasterCard American Express

Card Number: _____ CVV (3digit#) _____ Exp. Date: ____/____/____

Name on Card (Please Print): _____

Credit Card Billing Address: _____

City: _____ St: _____ Zip: _____

Title

Date: ____/____/____ Please sign and Fax back to: 610-743-8505